

## Chief Editor's Note

We are pleased to bring out the twenty-second volume of Kindler, the peer-reviewed Journal of Army Institute of Management. The world has successfully recovered from the tumultuous times of the Covid-19 pandemic that had left the entire global economy crippled for more than two years. A tiny invisible virus halted the progress of the world – that is the strength of our nature, to which humans are nothing but actors in the frame. History bears testimony to the fact that men have breached several such pandemics, natural calamities and wars since ancient times when science and technology were yet to be developed as in the modern world. Yet, man has suppressed all such challenges that came from time to time over the course of years so that man exists in the form as today. As the pandemic subsides, we need to ensure that we do not harm the progress of research works that keep the globe running. In the present world, our research activities are not to be affected and should not come to a standstill. The world has moved and must keep moving towards progress, with research activities being the hallmark of global advancement despite all odds and difficulties. Focusing on India, this volume contains articles on green suppliers and green HRM and other contemporary topics like consumer satisfaction at domestic air terminals in India during the Covid era, initiatives of the banking institutions towards financial inclusion drive, and women entrepreneurship in India. A brief narrative on India's journey during the post reforms era of 1991 has also been included in this volume.

Wishing you a pleasant reading. Do send us your feedback at [kindler@aim.ac.in](mailto:kindler@aim.ac.in).



**Dr. Protik Basu**  
Chief Editor, Kindler